

Sun Pure Botanicals

Frequently Asked Questions

Q: What is a eurodropper?

A: A eurodropper is a cap with a built in insert. The insert has a hole in the middle which allows you to disperse the essential oil carefully, one drop at a time.

Q: What is a dispenser lid?

A: A dispenser lid is a lid that allows you to squirt out the essential oil, similar to dispensing shampoo

Q: Can I ingest your essential oils?

A: Due to FDA regulations, we are not permitted to sell our essential oils for internal use.

Q: Do you sell quality essential oil?

A: The oils we sell are pure, complete, and unadulterated.

Q: Why does your oil have a different aroma than what I am used to?

A: An essential oils' aroma has many variables, including country of origin, season grown, age, variety of plant etc. Also, a person's sense of smell can vary greatly. As such, the variety of essential oil we have listed may not be identical.

Q: This oil isn't quite what I expected, can I return it?

A: Yes, we offer a 30 day money back return policy for any oil that does not meet your requirements. Most companies charge a 15% restocking fee, however we do not.

Q: How do I know if I'm going to like the essential oil?

A: We offer 3 ml sizes of all our oils for sampling at a low cost.

Q: Why is the scent of this essential oil weaker than what I was expecting?

A: The strength of each essential oil varies. Many people use fragrance oils which are typically much stronger. We however do not sell fragrance oils, we sell only 100% pure unadulterated botanicals.

Q: I read that pure essential oil when dropped on a paper, will not leave a stain. Why did your oil leave one?

A: The paper test works for many essential oils, however many of the medium note to base oils typically leave behind some plant residue.

Q: What is an Absolute?

A: An absolute is an oil obtained from either solvent or Co2 extraction. Our absolutes are almost always Co2 extracted and will be indicated within each listing. The term "absolute" comes from the oil being closer to the absolute scent of the plant than an essential oil and is typically used for scent.

Q: What is a hydrosol?

A: A hydrosol is a water byproduct produced during essential oil steam distillation and typically carries the same aroma as the oil but weaker.

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Q: Can you put undiluted oils directly on your skin?

A: In general this should be avoided, an oil should be used with a recommended dilution based on the particular situation of the person in use of the oil(usually 3-7%). A few oils, including lavender, tea tree, ylang ylang and sandalwood, are mild enough to be considered for direct application, but even with these oils, we recommend doing a skin-patch test.

Q: What is the difference between a fragrance oil and an essential oil?

A: Essential oils are distilled from leaves, roots, flowers, seeds, tops, or fruits of plants. They are the highly concentrated, volatile, aromatic components of the plants or plant parts from which they are distilled. A fragrance is a combination of various natural and synthetic aroma chemicals, created in the lab by an aroma chemist. Fragrances attempt to mimic the aroma of an essential oil or the aroma of a plant that doesn't have an essential oil (e.g. Apple), or to create an entirely new scent. Fragrances are used in perfumery and to scent all types of products such as toiletries, soaps and room fresheners. Unfortunately, many of the chemicals used in fragrance creations are harmful. Only pure essential oils should be used in aromatherapy.